Revelry meets reverence at Higgins Hotel & Conference Center, New Orleans’ newest, most anticipated hotel. Located in the heart of the Arts & Warehouse District, it’s a home away from home replete with era-inspired guest rooms and suites, exceptional dining, and state-of-the-art meeting and event spaces.

CLICK TO BOOK ONLINE

Registrants can book rooms online or by calling 833-357-1172
The LMHPCO Conference Rate of $145.00 per night is available through June 30, 2023.

BE SURE TO INCLUDE A VISIT THE WWII MUSEUM!
PRE-CONFERENCE 2023

Monday, July 24, 2023 • 5-8pm
Tuesday, July 25, 2023 • 8-3pm

“Social Workers Together: Revitalize and Restore
(Rates: MEMBER: $299.00 EARLY BIRD before June 1st; $349.00 after
NON- MEMBER: $549.00 EARLY BIRD before June 1st; $599.00 after)

Terry Altilio, LCSW, APHSW-C
Vickie Leff, LCSW, APHSW-C

Hospice and palliative care social work has grown immensely over the past 10 years. A Second Edition of the Textbook for Palliative Social Work, published in 2022 reflects changes and challenges and honors the unique and essential contributions of social work. At the same time unprecedented challenges in our work and world have left many demoralized and disheartened. This intensive workshop will focus on replenishing the meaning in our practice, reaffirming, and introducing skills toward the goal of revitalizing your commitment and passion for the work we share.

Tuesday, July 25, 2023
8am-12pm

“Hospice 101 - Putting the Pieces Together”
Ann Walker, RN, BSN, MBA, IHCE, Consultant
Martha McDurmond BSW, NFA, IHEC Consultant

This Pre-conference session is designed specifically for new hospice leaders and those seasoned leaders will benefit from a review of the rules and regulations that govern the effective operations of their hospice organization.

Tuesday, July 25, 2023
1-5pm

“Palmetto GBA 2023 Hospice Workshop: What to see in 2023”
Charles Canaan, MPH
Dan George
Provider Outreach and Education
Senior Provider Relations Representative

This presentation is designed to equip hospice providers with the tools they need to be successful in Medicare billing, coverage, and documentation requirements. It will provide insight for hospice agency staff at all levels.
“Coaching It All Together”
Gary Golden
Golden Opportunities, LLC

This program will provide participants with the absolute best way to instill in others a desire to want to perform. Most agree that you can get more work done with four that are highly motivated as opposed to eight that are just there to collect a check. So now the question becomes how or what do we do to motivate others to want to perform, this program provides the answer!

A1 Serious Life-Limiting Illnesses: Clinical Practice Communication Considerations
Edgar Guedry, LCSW-BACS, ACSW, ACHP-SW
Executive VP NSI Hospice
Shelly Weaver
NSI Hospice

This workshop can be used to meet the requirements of clinical and/or ethics for the social worker. It will discuss various ways to communicate effectively with patients and caregivers and therapeutic techniques to be utilized in the social work treatment plan. This workshop will also discuss various stages of grief relating to the patient and the caregiver system and how to treat and effectively assist in resolution.

A2 Hospice risk and scrutiny: building an engaged culture of compliance
Katherine Morrison, WellSky
Cindy Campbell, WellSky

Hospice is faced with complex, shifting regulations paired with rising payer and compliance pressure, while also experiencing unprecedented workforce churn and stress. The OIG’s focus on increased oversight, expanded survey updates and penalties, resumption of the TPE, and the public’s scrutiny of outcomes all point to a growth industry under close watch. In this session, we will discuss the current environment of risk, as well as strategies you can adopt to build a stronger culture of engagement, regulatory confidence, and competence – yielding an engaged culture of compliance.

A3 Hospice Regulatory Compliance in Mississippi
Glenn Wood, RN
Director, Acute Care - MS State Department of Health - Health Facilities Licensure
Lisha Wilcher RN
MS State Department of Health
Toni Richardson
MS State Department of Health

This session will provide an update by the Mississippi State Department of Health on the Minimum Standards of Operation for Hospice Agencies and review standards regarding Regulatory Compliance for hospices.

A4 A Focused Look at Medication Safety in Hospice and Palliative Care
Caren McHenry Martin, PharmD, BCGP
Dr. Jerry McQuain
Senior Clinical Manager, Enclara Pharmacia

As highlighted in the 2018 NHPCO Standards of practice for Hospice Programs, it is essential that a hospice establish clinical excellence and safety goals to ensue patients, family members, and care givers feel safe, comfortable and supported throughout the trajectory of illness and the dying process. Goals for effective pain and symptom management must be met while remaining mindful of drug safety issues. This presentation will focus on medication safety concerns for continuing to provide clinically excellent and end of life care.
A5  Grief, Caring and Attachment: The Importance of Perinatal and Neonatal Palliative Care

Megan Haley, RN
Amy Crochet, RN
Woman’s Hospital
Perinatal Care Coordinator, Woman’s Hospital
Egan Haley
Woman’s Hospital

The field of perinatal and neonatal palliative care is ever expanding and changing. Woman’s Hospital represents a local organization providing the utmost care and experience for families experiencing the loss of a pregnancy or infant. Join the presenters for a presentation including the theory-based care, the story of their palliative care program, and memory making options available to families experiencing the loss of a child.

B3  WHV - Veteran Volunteer Program and Vet to Vet Cafes

Bryan Johnson, BSBA-M
Director of Business Management LHC Group
Sara House, BSBA-M
Volunteer Manager LHC Group

This will be an interactive conversation that will allow you to leave with the tools needed to level up in your WHV program. Practical information to develop and run a successful Veteran Volunteer Program will be explored. Additionally, we will discuss Vet 2 Vet Cafes which are required to reach Level 5.

B4  Medicare Advantage Carve-In Facts & Figures from Last 2 Years Project

Kevin Leon
President miEMR Inc.

What have we seen in the last two years from the Jurisdiction with the highest Medicare Advantage penetration? What are the MAOs expectations from hospices? What have we learned in order to be better prepared for the transition to hospice carve-in?

B5  Pathologizing Grief: Are We on a Slippery Slope?

Nancy Dunn, ADN, BS, MS, CT
Grief Educator & Bereavement Support Facilitator

Is the Prolonged Grief Disorder stigmatizing grief or helping grievers? Can we place a time frame on grief? Join us as we search through the pieces of the puzzle related to the bereavement changes in the Diagnostic and Statistical Manual of Mental Health Disorders (DSM-5). We will compare what leading industry experts have to say about the changes. This session will be thought provoking.

TARGET AUDIENCE:
Physicians, Palliative Care Providers, Geriatricians, Nurses, Nurse Practitioners, Clinical Managers, Social Workers, Chaplains, Volunteer Managers/ Coordinators, Bereavement Coordinators, Administrators, Community Liaisons, and all healthcare professionals dedicated to providing and improving health care across the continuum. This includes Hospice and Palliative Care as well as related fields such as, Corrections, Veterans Associations, Healthcare Futurists and End of Life Visionaries.
2:15 – 3:15 “C” CONCURRENT SESSIONS

C1 Goals of Care and Advance Care Planning in the Oncology Setting: How Clinicians Can Guide Patients and Loved Ones
Michelle Leerkes, RN BSN, MS, CHPN
Oncology Navigator- Palliative Care Woman’s Hospital
Robin Maggio RN
Woman’s Hospital Baton Rouge

During this session, we will discuss the importance of initiating goals of care and advanced care planning conversations with the terminally ill oncology patient and their loved ones. We will also cover various methods of legacy building with patients and how to ease the burden of end-of-life planning. Also covered will be the Legacy Kit created by Woman’s Hospital (Baton Rouge, Louisiana). The session will conclude with information regarding how such implementations can benefit your institution’s clinical practice.

C2 Louisiana Hospice Regulatory Update
Marion Tate, RN BSN
Medical certification Program Manager, Louisiana Department of Health

This session will provide an update by the Louisiana Department of Health, Health Standards regarding Regulatory Compliance for hospice.

C3 Unpacking After Hours Care: Staffing Models & QAPI Opportunities
Gio Pagano
Vice President, IntellaTriage

After-hours care delivery comprises 75% of the week. In this session, we provide education to unpack key metrics and different staffing models for deep understanding on how to turn after hours care delivery into a program strength at your hospice. Walk away with KPIs you can begin tracking now to improve timeliness after hours CAHPS scores while ensuring most efficient use of current after-hours staff resources.

C4 Beyond Moral Injury: Recovering the Lost Sense of Self
Kim Smith
Bereavement Coordinator/Chaplain, Heart of Hospice

To inform participants of the definition(s) of moral injury, the differences between moral injury and PTSD, causes and examples of moral injury (military and non-military) and treatment options for moral injury.

C5 Methadone: A Review for Healthcare Providers
Daniel Morrow, BA PharmD
Senior Clinical Manager at Enclara Pharmacia

Learn how methadone can help improve patient care at end of life by managing different types of pain and complex pain patients.

3:30 – 4:30 AFTERNOON PLENARY

The Journey Toward Integration: Hospice in the Health Care System
Jim Parker
Editor
Hospice News, Aging Media Network

The health care landscape is changing, and the hospice space is no exception. As this movement continues, hospices can expect to operate within a more integrated system with a greater emphasis on coordination. In this session, Hospice News Editor Jim Parker will discuss the factors contributing to this trend, the potential risks and benefits and how providers should start preparing.

COMFORT:
Bring a jacket/light sweater for your comfort as the temperature of the rooms can vary.
The federal government has a close eye on hospice care which pushes hospice providers to be even more vigilant. This session will discuss the current focus, regulatory and quality updates, and payer issues related to the provision of hospice care under the Medicare umbrella.

This session will bring together diverse perspectives and experiences related to implementing DEI within organizations in an environment of collaboration, innovation, and kinsmen ship.

The PACT ACT is the most significant expansion of benefits and services for veterans exposed to toxic substances in thirty years. This legislation promises to be critical for veterans and their families, as over five million veterans are projected to benefit from additional services. In this session, we will discuss the types of exposures veterans face based on their tour of duty; for example, Iraq and Afghanistan veterans frequently report respiratory symptoms. Possible exposures for this population include frequent dust storms and burn pit exposure. We will also discuss the specifics of the PACT ACT, including extending enrollment period times, removing the need to prove service connection, and providing additional research, education, and training for VA providers. We will also discuss the role veterans played in advocating for legislation that addressed the growing numbers of men and women that would return from service with significant injury because of occupational exposure. Lastly, we will discuss how palliative care providers will identify and address the physical, psychological, and spiritual needs of these veterans, with the understanding that each veteran will be unique based on the extent and location of their deployment, symptoms, and functional status, as well as family and community support.

Participants attending this conference will be able to:

1. Strengthen executive leadership and management skills
2. Identify regulatory and quality requirements/changes that impact hospice and palliative care
3. Identify ways to provide better palliative and end-of-life care
D3  Post Pandemic Grief

Lisa Sigsworth, RN  
President of Cornerstone Paradigm

Post Pandemic grief is rapidly surpassing regular grief as the pandemic ebbs and flows around us. As hospice professionals, we are at the forefront of grieving and loss, but do you know how to address the specifics of post pandemic grief. How do you help yourself, your employees and your patients and their families navigate these new waters? This session will inspire you and motivate you in addressing these issues in your company and in your community.

D4  LA & MS Legislative Update

Elizabeth Duncan Harper, BA  
Louisiana State Director  
Alliance for the Advancement of End of Life
John Morgan Hughes, MBA  
Mississippi State Director  
Alliance for the Advancement of End of Life

This session will cover the Louisiana and Mississippi Legislative Session. Bills that passed and failed in each state will be covered. There will also be an open discussion on what issues the hospice industry is currently facing.

D5  Buprenorphine for Pain Management in Hospice and Palliative Care: No More Excuses

Caren McHenry Martin, PharmD, BCGP  
Senior Clinical Manager, Enclara Pharmacia

Recent Legislation removing prescribing restrictions of buprenorphine provide new opportunities to use it for pain management in hospice and palliative care. This presentation will discuss the novel properties of this medication and its role in management for hospice and palliative care patients.

E1  It’s Here: Medicare Value Based Insurance Design- VBID Expanded to LA 2023

Delaine Henry  
CEO, Advanced Hospice Management
Leslie Stroup

It’s Here! Medicare Value Based Insurance Design- VBID- Expanded to Louisiana in 2023 Advanced Hospice Management has billed VBID claims since the pilot launched in 2021. We will share what we’ve learned about the top three challenges to getting paid, best practices for identifying, admitting, and managing hospice patients with VBID plans, and what the VBID expansion could look like in 2024.

E2  Appendix M Update: What You Need to Know to Be Successful

Dr. Jennifer Kennedy, EdD MA BSN CHC  
VP, Quality and Standards, CHAP  
Community Health Accreditation Partner

CMS has revised the State Operations Manual Appendix M for hospice providers and surveyors. Updates to the content are based on hospice program integrity updates in the FY 2022 Home Health payment update rule and the 2019 Burden reduction rule. This webinar will review “must know highlights” of the Appendix M revision including the revised survey protocol for hospice compliance surveys and LTag changes.

E3  Hospice Nurses Speak: Are You Calling Us In, or Transitioning Us Out?

Shelley Henry, RN CPHRM CHPN  
Amity Staffing Group

There is a rapidly growing gap between the need for hospice nurses and the number of nurses willing to fill those gaps. Agencies must quickly implement innovative processes to attract new nurses and structured measures to retain the nurses they have. This discussion will provide real solutions to help hospice agencies solve their staffing shortages. A recent survey of 837 hospice field nurses across the
A nation was conducted to gain insight into areas that are important to them. The results will provide hospice agencies with valuable information that can be used to attract new nurses, develop current nurses, and reduce expensive turnover. Learn real solutions to reverse the hospice staffing crisis. Participants will receive a link to the report and action steps to quickly implement which will improve staffing outcomes.

**E4 Insights Through Timely Customer Feedback**

**Liz Silva**
Product Manager, Home Health & Hospice; HEALTHCAREfirst

Discover the power of capturing and utilizing timely feedback from patients and caregivers to mitigate risk and improve patient care while gaining meaningful, actionable insights needed to drive business operations and strategic initiatives. This session will review different approaches and tools available, identify specific factors that can impact the quality of your results, and highlight the importance of implementing a realistic, ongoing process to support data-driven decision making.

**E5 Extending Life with Palliative Care: What the data shows**

**Dr. Mark Kantrow**
System Medical Director for Palliative Care, Franciscan Missionaries of Our Lady Health System

A landmark study in 2010 by Temel et al revealed an unexpected finding, that palliative care when combined with standard oncology care extended life when compared to those patients who did not receive it. There have been several studies since then that seek to confirm or refute this early study. This lecture will examine the scholarly work that has been done since that first study.

**F1 The Hospice Conversation: A Continuing Dialogue**

**Craig Greer**
Director of Product Enhancement & Special Projects, Kantime

The hospice conversation is not a onetime conversation on admission. Patients experience decline throughout hospice care that require an evaluation of interventions. This brings up physical, spiritual, social, and emotional concerns. All disciplines should be actively engaged in the discussion of goals and outcomes to help patients and families make the best decision possible.

**F2 Understanding the VA: Improving Coordination Between Community Hospice & the VA**

**Robin Rome, MSN-FNP**
Palliative Nurse Practitioner VA New Orleans

**Dr. Alexandria Leigh**
VA New Orleans

**Eunice Benson, NP**
VA New Orleans

Working with the VA is complex, we got that. This lecture is here to walk you through the VA process in a simple and straightforward manner. Questions are welcomed. This lecture is designed for any hospice in Louisiana and Mississippi.

**F3 Hospice Quality Matters: How hospice quality has been ranked and publicly reported**

**Cordt Kassner, PhD**
CEO Hospice Analytics

Hospice quality matters. Hospice quality is important, yet difficult to define, measure, or report. Hospice Analytics, with input from hospice leaders across the country, developed a hospice quality ranking tool and made it available publicly. This workshop will discuss and review key hospice quality metrics and explore implications of making this information available free to the public on the National Hospice Locator website.
The Process, the Journey, The Transition
Steven Garner
Hospice Consultant

Explore the process and the journey inside of corrections (LSP) and how Stitch-N-Time Quilter group was founded. During this transition, there was personal development gained to empower and prepare me for the next phase in life.

F5 From the Field to the Office
Bryan Johnson, BSBA-M
Director of Business Management LHC Group

Open discussion exploring the transition to leadership role and navigating acquisitions. Some common pitfalls to avoid and keys to success.

Let’s Talk About Death
Jane Whitlock
End of Life Doula
Providence Place SNF

Jane Whitlock is an end-of-life doula practicing in a skilled nursing facility. Her talk today will focus on death acceptance, how an end-of-life doula contributes to the end-of-life journey for individuals and their caregivers and will give you an opportunity to identify some death positive practices you can adopt in your own life.
H2 Preventing the Prescribing Cascade at the End of Life
Caren McHenry Martin, PharmD, BCGP
Senior Clinical Manager, Enclara Pharmacia

The “prescribing cascade” in which a new medication is prescribed to “treat” an adverse reaction to another medication in the mistaken belief that the reaction is a new condition or symptom can pose numerous problems for patients at end of life. Increased medication burden, additive opportunity for adverse effects, and decreased effectiveness of symptom management medications are just a few of the potential issues. This presentation will discuss strategies for recognizing whether new symptoms may be medication side effects, for deprescribing nonessential medications, and for better managing end of life medication use for the hospice and palliative care patient.
CONTINUING EDUCATION

To receive continuing education credit, the person must be a duly registered attendee of the conference AND complete an electronic conference evaluation for each session attended. Certificates will be available online to attendees requesting continuing education who register for the session, remain in attendance throughout the session and complete an on-line evaluation form. Persons who leave early will receive credit proportional to their actual attendance.

Social Worker Continuing Education Credit
Application for up to 14.5 hours has been submitted and approval is pending NASW – LA Chapter. This organization, LMHPCO, SW DP# 13003, has approved this conference for up to 14.5 hours continuing education clock hours (General Hours 14.5 to include Ethics 1.0 hours and Cultural Diversity 2.0 hours). LMHPCO is approved as a provider for continuing education by the Mississippi Board of Examiners for Social Workers. Approval period 5/1/2021.

Nursing Continuing Education Credit
Up to 14.5 hours Nursing Continuing Education approved through Louisiana–Mississippi Hospice and Palliative Care Organization (LMHPCO), an approved provider of nursing continuing education by the Louisiana State Board of Nursing. CE Provider number 46.

Physician Continuing Medical Education
Application for up to 14.5 hours CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.

Chaplaincy Education
A certificate will be awarded for each contact hour the chaplain is in attendance, up to 14.5 hours.

Nursing Facility Administrators
Up to 14.5 hours Continuing Education for Nursing Facility Administrators is pending approval by the State of Louisiana Board of Examiners of Nursing Facility Administrators (LABENFA).
# LMHPCO 2023 Conference Rates

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<tr>
<th>Members</th>
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<th>Member (received on/after July 1, 2023)</th>
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<tbody>
<tr>
<td>Full Conference: (Wednesday-Friday)</td>
<td>$399</td>
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Questions about registration can be directed to Marqueta Trice at 888-546-1500, Ext. 1

**Click here for conference registration**