



Transcending Chaos *and* Healthcare:

RECOVERY

RESTORATION

RENEWAL



LOUISIANA~MISSISSIPPI
HOSPICE AND PALLIATIVE CARE ORGANIZATION

2022 CONFERENCE

JULY 26-29, 2022

Gold Sponsor



MERI | GENESIS

LMHPCO LEADERSHIP CONFERENCE 2022 WEDNESDAY, JULY 27, 2022

8:00 – 8:45 MARDI GRAS INDIANS

SPECIAL PRESENTATION



8:45 – 9:00 PRESIDENT MESSAGE



Message and Opening Remarks
from LMHPCO President

9:00 – 10:00 OPENING KEYNOTE

"JUST KEEP GOING"



Janie Walters

Professional Speaker/Trainer; Champion Communications

How to keep going when everything in you says, "Quit." This uplifting presentation contains suggestions for rejuvenating the weary soul.

**10:15 – 11:45
"A" CONCURRENT SESSIONS**

A1 COMMUNICATION- ELNEC

Lisa Sigsworth, RN, CHPN, ELNEC Trainer Cht, CHI
President, Cornerstone Paradigm, LLC

Communication is critical in all healthcare situations but is of special significance at the end of life. Strong collaboration and communication between professionals is a prerequisite to communication with patients and families. Palliative nursing care requires skill in verbal and non-verbal communication, listening, and presence.

A2

**DEVELOPING A QUALITY ASSURANCE
PERFORMANCE IMPROVEMENT PROGRAM
(QAPI) IN HOSPICE**

Demetria Ally, RN BSN

Hospice Operational and Clinical Consultant, DAE Management, Inc

QAPI-What is it and what does it mean or your Hospice agency? A Quality Assurance Performance Improvement Program is required under the CMS Conditions of Participation. Every hospice provider is required to have a hospice wide, data driven QAPI program. Learn how to identify high risk, high volume, problem prone areas within your agency. You will be able to identify quality measures to objectively evaluate your agency's performance and develop plans to improve patient care outcomes and ultimately your patient satisfaction.

A3

**SUBSTANCE USE DISORDERS IN HOSPICE
AND PALLIATIVE CARE PATIENTS**

Glen Mire, MD, ABF

UHC Family Medicine, Hospice of Acadiana

Amanda Fuselier, LCSW BACS

Region 1 Social Work Mentor, LHC Group

Physician and Social Worker will discuss methods of screening and identifying substance abuse disorder among hospice and palliative care patients. Presentation will include strategies for managing substance use disorders while also alleviating pain and suffering among these patients. Audience participation via anecdotal experience and questions is encouraged.

COMFORT:

Bring a jacket/light sweater for
your comfort as the temperature of
the rooms can vary.



A4 HOSPICE- DISCOVERING ANSWERS TO PROVIDERS' MOST FREQUENTLY ASKED QUESTIONS

Martha McDurmond, BSW NFA

Consultant LMHPCO +

Ann Walker, RN, BSN, MBA

Consultant LMHPCO +

This presentation will provide answers to some of the most common questions asked by providers as they seek to comply with state and federal regulatory guidelines.

11:45 – 12:00

BREAK

12:00 – 1:00

NETWORKING LUNCH

(PROVIDED)



**Special Recognition of
Mrs. Joyce Olmstead
First President, MHO 1993
and**



**Nelson Waguespack, Jr.
First President, LMHPCO 2001**

1:00 – 2:00

"B" CONCURRENT SESSIONS

B1 PARTNERING WITH COMMUNITY HOSPICE AGENCIES AND ESTABLISHING INPATIENT HOSPICE SERVICE IN THE HOSPITAL SETTING

Jennifer Harvey, RN

Palliative Medicine Service Manager Ochsner LSU Health System

Michelle Self, MD

Renee Manasco RN

This presentation will demonstrate how Ochsner LSU Academic Medical Center identified and met the need for inpatient hospice care in their healthcare system. The presentation will educate how to define the need for this service, in the hospital setting, regulatory practices for this service, establish relationships with community hospice agencies, and implement inpatient hospice service in the hospital setting.

B2 THE COMPREHENSIVE PAIN ASSESSMENT: ESSENTIALS OF EFFECTIVE PAIN MANAGEMENT

Jeremy Hooker, PharmD, BCGP

Pain at the end-of-life is a common symptom experienced across a multitude of conditions and diagnoses. This prevalence has only increased with the advancements of modern medicine, allowing patients to live longer with chronic conditions. Extensive understanding and utilization of a comprehensive pain assessment is essential to providing the highest quality pain management in the palliative care and hospice settings. An effective pain assessment can reduce symptom burden by identifying the type of pain experienced, improving pharmacologic management, and establishing safe and effective monitoring parameters. Additionally, applying principles of the comprehensive pain assessment can increase understanding of patient and family goals, improve the patient-clinician relationship, and reduce undesired utilization of healthcare resources. This presentation is designed to serve as a guide for clinicians to enhance current pain assessment strategies, regardless of practice setting, with the intent of optimizing the patient and caregiver experience.

B3

GRIEF: AGES AND STAGES, A PERSONAL EXPLORATION

Craig Greer

Hospice Project Director, Kantime

Jill Schexnayder

Kantime

Grief, Ages and Stages, a personal exploration – is a presentation of stories, songs and personal experiences through grief. Craig Greer has 22 years of experience in hospice care and has served as program coordinator of the Amelia Center, a grief counseling center in Birmingham, Alabama that is a part of Children's Health System. In addition, he has more 30 years' ministry experience. Drawing upon this experience he reviews his own personal journey and encourages participation from participants to use their own experience in processing grief. Through this process it is hoped that participants can use this experience to help companion others through the experience of grief and loss.

B4 THE IMPORTANCE OF REPORTING AND ADDRESSING SOCIAL DETERMINANTS OF HEALTH IN THE HOSPICE PATIENT POPULATION

Delaine Henry

CEO, Advanced Hospice Management

What are Social Determinants of Health and why are they important? Learn how they impact hospice care, and the importance of reporting and addressing these conditions in our hospice patient population. Hospice is in the unique position of caring for many patients in their homes, where these barriers are not only easily identified, but amplified. Learn to identify social and economic challenges your patients face that prevent them from receiving quality care, good outcomes, and comfort at end of life. Developing best practices to mitigate these conditions will give patients the best possible end of life care.

B5 FACING THE CHALLENGES OF ANTICOAGULANTS IN HOSPICE

Caren Martin, PharmD BCGP

Clinical Manager, Enclara Pharmacy

Hospices are often faced with the challenge of admitting patients who are anticoagulants, often for diagnoses that are only indirectly related to the terminal diagnosis. Questions about medical necessity, risk/benefit, and inclusion in the hospice benefit are not directly addressed in medical literature. This session will review the outcomes data and risk/benefit profile of these medications to help hospice staff and clinicians make informed decisions about continuing or deprescribing these medications for patients in hospice care.

2:00 – 2:15

BREAK

2:15 – 3:15 “C” CONCURRENT SESSIONS

C1 NORMAL IS GONE AND IT WON'T BE BACK!

Janie Walters

*Professional Speaker/Trainer,
Champion Communications*

Dazed by this whirling world of change, many people are looking for the time when things will get back to normal. Call of the search!! NORMAL IS GONE AND IT WON'T BE BACK! Though often funny, the presentation includes current examples and documented research that focus on the reality of the changes that are taking place. At a time when others, in fear, may be cutting back their activities, the content encourages participants to embrace the changes and look for new possibilities. Above all, the advantage of maintaining a positive perspective is applauded. Informative! Entertaining! Motivational! Inspirational!

C2

LOUISIANA AND MISSISSIPPI LEGISLATIVE UPDATE

Elizabeth Duncan Harper, BA

Louisiana State Director

Alliance for the Advancement of End-of-Life

John Morgan Hughes, MBA

Mississippi State Director

Alliance for the Advancement of End-of-Life

This session will cover the Louisiana and Mississippi Legislative Session. Bills that passed and failed in each state will be covered. There will also an open discussion on what issues the hospice industry is currently facing.

TARGET AUDIENCE:

Physicians, Palliative Care Providers, Geriatricians, Nurses, Nurse Practitioners, Clinical Managers, Social Workers, Chaplains, Volunteer Managers/ Coordinators, Bereavement Coordinators, Administrators, Community Liaisons, and all healthcare professionals dedicated to providing and improving health care across the continuum. This includes Hospice and Palliative Care as well as related fields such as, Corrections, Veterans Associations, Healthcare Futurists and End of Life Visionaries.



C3

ARE YOU OK? EXPLORING THE ROLE OF A HOSPICE SOCIAL WORKER

Andrea Butler, MSW

Social Worker; Forrest General Hospice

This presentation will examine the role of a hospice social worker including a description of the assessment process as well as offering helpful techniques to develop rapport using relational skills and empathy. Finally, this session will examine various interventions within the hospice framework and discuss the necessary steps for implementation.

C4

COST EFFECTIVE SYMPTOM MANAGEMENT

Caren Martin, PharmD BCGP

Clinical Manager, Enclara Pharmacy

Managing common symptoms in hospice and palliative care patients requires an understanding of the symptom etiology as well as the various medications that can be beneficial. This presentation reviews common symptoms such as nausea, constipation, various types of pain, dyspnea, and agitation/anxiety and provides a thoughtful, data-driven approach to symptom management that helps ensure the best medication is chosen for each symptom. Choosing the right medication from the start saves time and money and improves the patient experience!

3:15 – 3:30

BREAK

3:30 – 4:30

AFTERNOON PLENARY

"HOSPICE & PALLIATIVE CARE POLICY OUTLOOK: PREPARING FOR THE FUTURE"



Davis Baird

Director of Government Affairs for Hospice, NAHC

As we (hopefully) move into a more stable post-pandemic world, the hospice and palliative care community has found itself in greater demand than ever before. New opportunities are on the horizon, but new challenges face us as well. The shape of this exciting future will in great part be influenced by public policy change, given the outsized impact government has on the financing and oversight of serious illness care. This session will feature an up-to-date overview of key federal policy developments impacting the delivery, financing, and future of hospice and palliative care. Come to hear what is on the minds of policymakers in Washington DC, and how what Congress and CMS may do over the next few years will impact your organization and the patients and families you care for.

4:30 – 6:00

EXHIBITOR RECEPTION

CONFERENCE OBJECTIVES

Participants attending this conference will be able to:

1. Strengthen executive leadership and management skills
2. Identify regulatory and quality requirements/changes that impact hospice and palliative care
3. Identify ways to provide better palliative and end-of-life care

LMHPCO LEADERSHIP CONFERENCE 2022

THURSDAY, JULY 28, 2022

8:30 – 8:45
COLOR GUARD

Color Guard presentation and opening remarks

8:45 – 10:15
MORNING PLENARY
HOSPICE REGULATORY AND QUALITY UPDATE


Dr. Jennifer Kennedy, EdD MA BSN CHC
VP, Quality and Standards, CHAP
Community Health Accreditation Partner

This year's hospice proposed rule may have been short, but providers need to pay attention to the regulatory landscape to ensure compliance, provide quality care, and strategize for the future. This session will discuss the current national hospice landscape, key information in the FY 2023 hospice proposed payment update rule, and CMS quality initiatives on the horizon.

10:15 – 10:30
BREAK
10:30 – 11:30
"D" CONCURRENT SESSIONS
D1
**HOSPICE REGULATORY COMPLIANCE
IN LOUISIANA**

Marian Tate, RN, BSN

Medical Certification Program Manager
Louisiana Department of Health

This session will provide an update by the Louisiana Department of Health, Health Standards regarding Regulatory Compliance for hospice.

D2
**PROVIDING TRAUMA INFORMED
END-OF-LIFE CARE TO VETERANS AND BEYOND**

Amanda Anderson, MSW

Field Social Worker, LHC Group

What is trauma informed care? We hear the term used often in the field; however, unless you are a social

worker, there may be limited understanding around the need for recognizing trauma. This presentation is geared to help other clinical disciplines determine what constitutes trauma, how prevalent trauma is, and resources for real time steps one can take to immediately assist until a more in-depth assessment can be made.

D3
**WHITE SOCIAL WORKERS' CULTURAL
COMPETENCE REGARDING ADVANCED
CARE PLANNING**

Lisa Mitchell, MSW

Palliative Care Social Worker
St. Francis Medical Center

This presentation will showcase various segments derived from my dissertation. In the African American community, the chances of completing advance care planning are lower than other ethnic groups. I will highlight three common reasons for the reluctance and identify how five constructs from the cultural competence model for healthcare professionals will enhance social work practice. Also, I will identify the importance of increasing cultural competency among the African American community regarding the use of advance care planning.

D4
**PERINATAL & NEONATAL PALLIATIVE CARE:
A COLLABORATIVE PROGRAM IMPLEMENTED
BY OBSTETRICAL SERVICES AND
A NEONATAL INTENSIVE CARE UNIT (NICU)**

Amy Crochet, RN, BSN, RNC-CPLC

Neonatal Care Coordinator

NICU-Woman's Hospital

Megan Haley, BSN, RNC-OB, CPLC

NICU-Woman's Hospital

During this session, we will demonstrate the importance of Perinatal Palliative Care (PPC) and Neonatal Palliative Care (NPC). We will discuss the need for empowering parents when choosing to continue a pregnancy in the face of a life-limiting fetal diagnosis. We will also illustrate the importance



of palliative care plans, memory making, and communication with the families from diagnosis until death or discharge home to hospice.

D5**MSDH HOSPICE UPDATE****Francis Fair, RN, BSN**

*Director, Health Facilities Licensure and Certification
Mississippi State Department of Health*

Glenn D. Wood, RN

*Bureau of Health Facilities Licensure and Certification
Non- Long-Term Care*

This presentation will discuss problematic State and Federal deficiencies for Hospice and methods for successful regulatory compliance.

11:30 – 12:30**LUNCH****(PROVIDED)****12:30 – 12:45****BREAK****12:45 – 1:45****"E" CONCURRENT SESSIONS****E1****IMPLEMENTING AGE FRIENDLY CARE –
THE NEXT LEVEL OF PATIENT CENTERED CARE****Dr. Jennifer Kennedy, EdD MA BSN CHC**

*VP, Quality and Standards, CHAP
Community Health Accreditation Partner*

Within 10 years, all the nation's 74 million baby boomers will be 65 or older, with the most senior on the verge of 85 years. As we age, care often becomes more complex. Health systems are frequently unprepared for this complexity, and older adults suffer a disproportionate amount of harm while in the care of the health system. Implementing Age-Friendly care involves reliably providing a set of four evidence-based elements of high-quality care, known as the "4Ms," to all older adults. This session will discuss age friendly care and hospice providers can drill down to the next level of patient centered care.

E2**HOW TO MAKE THE MOST OF A
VIRTUAL VISIT WITH THE SERIOUSLY ILL****Erika Diaz-Narvaez MD**

Oschner Health System

With COVID it has been harder than ever to get patients into the clinics to see their providers. Learn what telemedicine can do for both providers and patients to bridge this gap.

E3**WHEN LESS IS MORE****Allison Caillouet, DNP, APRN**

Oschner Health System

Dr. Katherine Jones

Oschner Health System

When less is more; How to simplify documentation from advance care planning conversations.

E4**STRESS RELIEF FROM WORKPLACE BURNOUT****Christina Boyle, DNP**

Director, Client Risk Solutions

Stress Relief from Workplace Burnout- Understanding the risks and management of workplace burnout by acknowledging and utilizing interventions to help reduction of stress.

E5**ADVOCACY TRAINING BOOT CAMP****Elizabeth Duncan Harper, BA**

Louisiana State Director

Alliance for the Advancement of End-of-Life

John Morgan Hughes, MBA

Mississippi State Director

Alliance for the Advancement of End-of-Life

In this presentation attendees will learn how to become an effective advocate. They will learn how to navigate the legislative process and effectively communicate their ask with elected officials.

1:45 – 2:00**BREAK**

2:00 – 3:00

"F" CONCURRENT SESSIONS

F1 HAVING DIFFICULT CONVERSATIONS

Susan E. Nelson MD FACP FAAHPM

Internal Medicine/Geriatrics/Hospice and Palliative Medicine

*System Chair, Palliative Medicine and Supportive Care and Bioethics
Ochsner Health*

Shannon Wentz

*System AVP, Palliative Medicine
Ochsner Health System*

Elisabeth Monies, RN BSEd

Ochsner Health System

Difficult conversations don't have to be difficult. With the right strategy and tools, we can remove the stigma and barriers to good advance care planning. The learner will feel better equipped to have these conversations after attending this presentation.

F2 CAREGIVER BURNOUT AND HOW SCHWARTZ ROUNDS CAN HELP

Deborah Bourgeois BSN, MN, APRN, ACNS-BC, ACHPN

*Palliative Medicine APRN
Ochsner Health*

Ashton Sloan PA-C

*Assistant Vice-President
Ochsner Health Office of Professional Well-Being*

In these times of heavy caregiver burnout, it is more important than ever to recognize the signs and symptoms and use preventative techniques.

F3

INCLUDING MILITARY CULTURE AS PART OF YOUR DIVERSITY, EQUITY AND INCLUSION (DEI) CONSIDERATIONS

Amanda Anderson, LMSW, MSW, MBA

*Field Social Worker
LHC Group*

Diversity, Equity, and Inclusion has a great deal to identify in Health Disparities; however, do we consider the cultural impact of military service in conjunction with someone's cultural background? This presentation seeks to help connect the cultural experiences of our Veterans as part of the consideration for their military service connection. This is intended to help staff in care planning for the Veteran from a diverse, cultural, and inclusive standpoint for all related experiences during the end-of-life care.

F4

FAMILY CENTERED SUPPORT IN THE TRANSITION OF FADING AWAY

Nancy Aycock

*Manager of Palliative Care Services
St. Dominic Jackson-Memorial Hospital*

The transition of fading away often begins for patients and their families when they come to realize that the ill family members is no longer living with their serious illness but dying from it. In this presentation, we will review the seven dimensions characterized in this transition and the support family-centered care can provide. Strategies to help patients and families cope as they encounter the dimensions of fading away will also be discussed. Because the level of family functioning often impacts the patient and family experience, the dimensions of family functioning will be explored as well as guidelines for intervention.

PHOTOGRAPHY

Photos will be taken throughout the entire conference. Registration implies consent to be photographed and permission for LMHPCO to use the photos in its printed materials.

3:00 – 3:15

BREAK

AMERICANS WITH DISABILITIES ACT

If you need special assistance or accommodations identified in the ADA, please contact LMHPCO office in advance at 888-546-1500.

**3:15 – 4:45 AFTERNOON PLENARY****"WHAT EVERY HOSPICE NEEDS TO KNOW ABOUT DIVERSITY, EQUITY, AND INCLUSION"****Ann Walker, RN, BSN, MBA***Consultant LMHPCO +***Cordt Kassner, PhD***CEO, Hospice Analytics***Keith Everett, MBA MHA CSSBB****MBNQA***Examiner/Judge**CEO, Hospice of Acadiana*

This plenary session will include information every hospice needs to know about Diversity,

Equity, and Inclusion (DEI) – and how to incorporate these principles into the leadership of your hospice. Designed as an overview applicable for all hospice employees and volunteers, this session is comprised of two brief presentations, a panel of hospice leadership for additional comments, and an open microphone for audience engagement. A more detailed presentation with additional discussion topics and further opportunity for audience engagement is provided in a following workshop.

4:45 – 5:15 EXHIBITOR DOOR PRIZES

LMHPCO LEADERSHIP CONFERENCE 2022

FRIDAY, JULY 29, 2022

8:00 – 9:30 MORNING PLENARY**"DEATH IS BUT A DREAM"****Marilyn Mendoza, PhD***Author, Counseling Psychologist*

"Death Is But a Dream" is a new video presentation capturing the experience of the dying and how they find healing for themselves, their family, and staff. Dr. Mendoza will lead a discussion following the presentation.

associated with palliative sedation. Lastly, medication classes commonly used in palliative sedation therapy will be discussed.

G2 HOSPICE NURSES SPEAK: HOW TO ATTRACT US, KEEP US, OR LOSE US**Shelley Henry, RN, CPHRM, CHPN***Amity Staffing Group*

A recent survey of hospice field nurses across the nation was conducted to determine what matters most to them, where they are struggling and changes that would improve their job satisfaction. The results of this survey provide hospice agencies with valuable information they can use to attract new nurses, develop the nurses they have, and reduce expensive turnover. The purpose of this survey was not academic. Rather, it was conducted to provide a platform for hospice nurses to share their opinions on what they want and need. The survey yielded insights that our team used to develop real solutions for the hospice nurse staffing crisis. The data received will help hospice agencies build a strong, stable staffing base and solidify positive patient outcomes and experiences. Participants will receive a link to the report with the graphic data, verbatims from the nurses, and an outline of multiple action steps that will guide agencies in implementing processes to

9:45 – 10:45 "G" CONCURRENT SESSIONS**G1 PALLIATIVE SEDATION: DILEMMAS AND DRUGS****Ellen Fulp, PharmD, MS Palliative Care***Director of Pharmacy Education**AvaCare, Inc.*

This session will provide an overview of palliative sedation and how to appropriately utilize this therapy for terminally ill patients with refractory physical symptoms. Position statements and case studies will be reviewed. This session will also review patient assessment, prognostication, and the ethical concerns



attract and retain hospice nurses. This data was recently presented and well received during a live presentation at the NHPCO Conference in Washington, DC.

G3

ADDITIONAL DETAILS ON DEI (DIVERSITY, EQUITY, INCLUSION)

Ann Walker, RN, BSN, MBA

Consultant LMHPCO +

Cordt Kassner, PhD

CEO, Hospice Analytics

Keith Everett, MBA MHA CSSBB MBNQA

Examiner/Judge

CEO, Hospice of Acadiana

This workshop follows up on the preceding plenary session with additional detail on incorporating DEI into your hospice. In this workshop, we will discuss how to incorporate DEI across all your hospice staff and volunteers, DEI research, and CMS' recent request for information on health equity. This session is comprised of three brief presentations, a panel of hospice leadership for additional comments, and an open microphone for audience engagement.

G4

UNDERSTANDING TRIGGER BEHAVIORS IN HOSPICE PROFESSIONALS

Amanda Anderson, LMSW, MSW, MBA

Field Social Worker

LHC Group

Ginnipher Spencer MSW, BSW

*Manager of Volunteer Services, We Honor Veterans
Champion*

Heart of Hospice

Trauma Informed Care remains a prevalent discussion in Veteran and Facility Care; however, we see it in other populations. This training is intended to discuss identification and recognition of triggers, de-escalation tactics, and appropriate care planning for those with trauma informed care needs.

G5

COVID: REFLECTIONS FROM THE FRONTLINE

Lori Blansett, FNP, ACHPN

North Mississippi Medical Center

Review challenging topics concerning serious illness/end of life during the pandemic.

10:45 – 11:00

BREAK

11:00 – 12:00 "H" CONCURRENT SESSIONS

H1

DEPRESSION: PSYCHOSOCIAL AND MEDICAL INTERVENTIONS

Anthony Berard, PharmD, MBA

Enclara Pharmacy

This session will review how depression may be overlooked, take an in depth look at the domains associated with illness and bereavement where depression is an issue and provide best practices in psychosocial interventions and pharmacotherapy.

H2

THE MEANING OF LEGACY: CHILD LIFE'S ROLE AT END OF LIFE

Ashley Bares, CCLS

Our Lady of the Lake

Sharon Wesberry, CCLS

Our Lady of the Lake

Certified Child Life Specialists (CCLS) are professionals trained in understanding child development and providing interventions unique to each child and family. CCLS work with children during routine hospital visits, new diagnoses, chronic illness, and end of life. CCLS aim to provide Family Centered Care by providing interventions that serve the patient and family through dignity and respect, information sharing, participation, and collaboration. CCLS are essential members of the healthcare team from the beginning stages of diagnosis to the end stages of treatment. At end of life, CCLS provide patient and family support and opportunities for Legacy Building to provide meaningful memories for families before and after a patient's death. The elements of Legacy Building include collaboration and connections with family, choice and control for the patient, and individualization to the unique needs, interests, and experiences of each patient. CCLS can assess and individualize interventions to meet specific family needs. This presentation will provide the learner the opportunity to define and identify the opportunity for Family Centered Care, reflect on population served and identify applicable tools to be used in their professional practice, and identify and adapt Family Centered Care model to individual family needs.



H3 MANAGEMENT OF LESS COMMON BUT TROUBLING SYMPTOMS IN HOSPICE: PRURITIS, HICCUPS, COUGH, MUSCLE AND BLADDER SPASMS

Caren Martin, PharmD BCGP

Clinical Manager, Enclara Pharmacy

Symptoms such as itching, cough, hiccups and spasms can be troublesome for the patients and pose treatment challenges for caregivers. This presentation reviews several of the more common yet troublesome symptoms that occur at the end of life and uses a data-driven approach to help the clinician identify when the symptom may be a medication – related adverse effect. Non pharmacologic and pharmacologic management of these symptoms will be reviewed, along with cost effective options for prompt symptom control.

H4 DECISIONAL CAPACITY DOES NOT HAVE TO BE CONFUSING

Timothy Cotita, RN BSN Master of Healthcare
Ethics (MSHCE), HEC-C
Senior Ethicist, FMOLHS

Presenter will present the indications and necessary components of a decisional capacity assessment of patients as well as indicators of potential impairment and strategies when impairment is suspected.

H5 VA JEOPARDY: UNDERSTAND THE VA SYSTEM Alexandria Leigh, MD

*Co-Section Chief Hospice and Palliative Care
Southeastern Veterans Health Care System*

We are back for year two of VA Jeopardy! This fun, interactive presentation attempts to answer “all things VA” from the referral process to payment. Come and try our knowledge and your luck while learning how to best serve our Veterans who need community hospice care.

CONTINUING EDUCATION

To receive continuing education credit, the person must be a duly registered attendee of the conference AND complete an electronic conference evaluation for each session attended. Certificates will be available online to attendees requesting continuing education who register for the session, remain in attendance throughout the session and complete an on-line evaluation form. Persons who leave early will receive credit proportional to their actual attendance.

Social Worker Continuing Education Credit

Application for up to 14.5 hours has been submitted and approval is pending NASW – LA Chapter. This organization, LMHPCO, SW DP# 13003, has approved this conference for up to 14.5 hours continuing education clock hours (General Hours 14.5 to include Ethics 1.0 hours and Cultural Diversity 2.0 hours). LMHPCO is approved as a provider for continuing education by the Mississippi Board of Examiners for Social Workers. Approval period 5/1/2021.

Nursing Continuing Education Credit

Up to 14.5 hours Nursing Continuing Education approved through Louisiana~Mississippi Hospice and Palliative Care Organization (LMHPCO), an approved provider of nursing continuing education by the Louisiana State Board of Nursing. CE Provider number 46.

Physician Continuing Medical Education

Application for up to 14.5 hours CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.

Chaplaincy Education

A certificate will be awarded for each contact hour the chaplain is in attendance, up to 14.5 hours.

Nursing Facility Administrators

Up to 14.5 hours Continuing Education for Nursing Facility Administrators is pending approval by the State of Louisiana Board of Examiners of Nursing Facility Administrators (LABENFA).

HIGGINS

HOTEL • NEW ORLEANS

CURIO COLLECTION BY HILTON

THE OFFICIAL HOTEL OF THE NATIONAL WWII MUSEUM

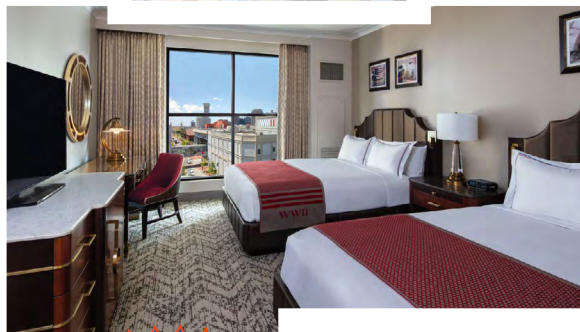
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Revelry meets reverence at Higgins Hotel & Conference Center, New Orleans' newest, most anticipated hotel. Located in the heart of the Arts & Warehouse District, it's a home away from home replete with era-inspired guest rooms and suites, exceptional dining, and state-of-the-art meeting and event spaces.

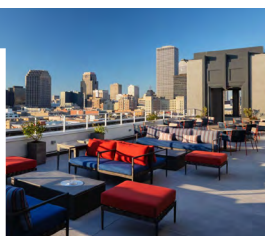
CLICK TO BOOK ONLINE

Registrants can book rooms online or by calling 833-357-1172

The LMHPCO Conference Rate of \$141.00 per night is available through June 27, 2021.



**BE SURE
TO INCLUDE
A VISIT
THE WWII
MUSEUM!**





CONFERENCE REGISTRATION INFORMATION

ONLINE REGISTRATION

On Line Registration may be accessed at
<https://lmhpco.memberclicks.net/lc2022#/>

For registration questions contact Marquetta at 888-546-1500, ext 1.

Registration/Cancellation Policy Information:

All cancellations must be submitted in writing.
A \$50 processing fee will apply to ALL cancellations.

Cancellations made on or before **June 30, 2022** will receive a full refund,
less a processing fee.

Cancellations between **July 1, 2022 and July 18, 2022**
will receive a 50% refund.

**No refunds will be made in registration cancellations postmarked/date
stamped after July 17, 2022.**

Substitutions are welcomed and apply to this conference ONLY.
Please submit your substitutions in writing.

All refunds will be processed within 30 days after
the 2022 Leadership Conference.



LMHPCO 2022 CONFERENCE RATES

MEMBERS

MEMBER EARLY

(received by June 30, 2022)

MEMBER

(received on/after July 1, 2022)

MEMBER ON-SITE

FULL CONFERENCE: (WEDNESDAY-FRIDAY)

\$399

\$449

\$499

WEDNESDAY, JULY 27: (DAY 1 ONLY)

\$199

\$249

\$299

THURSDAY, JULY 28: (DAY 2 ONLY)

\$199

\$249

\$299

FRIDAY, JULY 29: (DAY 3 *Concurrent Session Only*)

\$99

\$149

\$199

NON-MEMBERS

NON-MEMBER EARLY

(received by June 30, 2022)

NON-MEMBER

(received on/after July 1, 2022)

NON-MEMBER

ON-SITE

FULL CONFERENCE: (WEDNESDAY-FRIDAY)

\$699

\$749

\$799

WEDNESDAY, JULY 27: (DAY 1 ONLY)

\$499

\$549

\$599

THURSDAY, JULY 28: (DAY 2 ONLY)

\$499

\$549

\$599

FRIDAY, JULY 29: (DAY 3 *Concurrent Session Only*)

\$299

\$349

\$399

QUESTIONS ABOUT REGISTRATION CAN BE DIRECTED TO
MARQUETA TRICE AT 888-546-1500, EXT. 1

CLICK HERE FOR CONFERENCE REGISTRATION